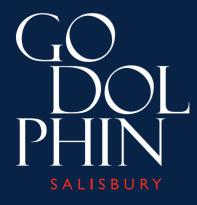
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Welcome

Dear Parents / Guardians,

Thank you for taking the time to look at our inaugural School Transport & Travel Guide for the 2020-2021 academic year. Our School bus service is now managed on our behalf by Vectare, a specialist school transport management company. All bookings for our School bus routes should now be made via our new online booking system, which can be accessed at **godolphin.vectare. co.uk**. Payment for the School bus service remains unchanged; it will be added to your termly bill (charged in arrears).

Our routes will be operated by high quality bus operators who have been approved by Godolphin. All drivers are DBS checked and a small team of drivers are allocated to the same route every day, which allows both you and our pupils to get to know the driver on the route. All vehicles used on our bus routes have seatbelts fitted to each seat and are maintained to a high standard.

All of our routes for the forthcoming year have been revised in order to streamline our transport network, making it more efficient and resulting in quicker journey times for our pupils from conveniently located bus stops. We intend to run five bus routes that will cover a range of areas including Andover, Fordingbridge, Shaftesbury, Twyford and Winchester for the 2020-2021 academic year. We appreciate that there is significant uncertainty and concern about COVID-19. I want to assure you that our intention is to launch a full and normal bus service in September 2020. However, we may adapt the way that the service is delivered to accommodate the most up-to-date government guidance. We will advise you of any changes as they arise. Please be assured that we will continue to follow government advice and guidance at all times on our School bus network to make your daughter's travel to and from School as safe as possible.

We are aware that we have increased interest in our Shaftesbury route for September and we will be monitoring the service over the first half of the Autumn Term to establish what changes we may be able to make to benefit pupils travelling from that area.

If you need any further assistance planning a journey to the School, would like to discuss travel options from areas not currently served by our School bus network, or have questions not covered by the Frequently Asked Questions on the website then please contact us via the School transport website.

Kind regards,

Alexandra D'Arcy-Irvine School Business Manager



All of our vehicles are easy-to-board and are operated by high quality bus operators. They are regularly maintained to the highest standard, with seat belts fitted to every seat, giving you peace of mind that all of our pupils travel in safety.

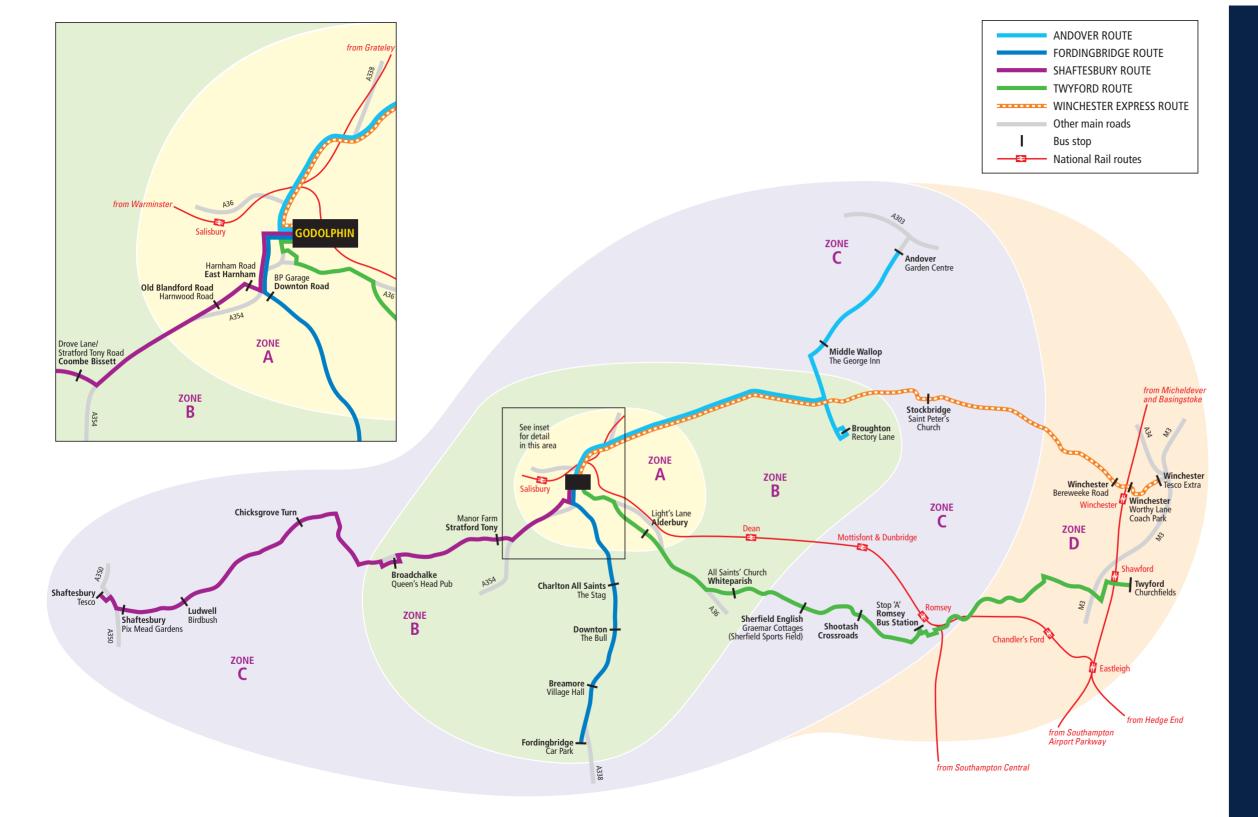
We use a team of dedicated drivers who work on the same routes each day. They get to know the pupils and are subject to an enhanced disclosure and barring service (DBS) check and full CPC training.

We offer a wide range of different tickets on our transport service. From a single fare for a one-off journey through to return passes for the entire academic year, there are options for everyone's travel arrangements. You can book tickets at any time throughout the year, so it's simple to book an extra journey or arrange travel for a visiting friend, subject to availability.

Our School bus network consists of 20+ bus stops, and we also have a direct link to the National Rail network at Winchester Railway Station. We want to offer you a travel solution that works for our pupils, so if you need any assistance working out the best route to School then please do get in touch.

It takes less than 30 seconds to find your nearest bus stop online, and booking takes only a few minutes, so all of the information you need to arrange travel is at your fingertips! To find your nearest stop, please visit **godolphin.vectare.co.uk**.

Five Star Service



The adjacent map shows the stops on our newly updated School Bus Service network. This slightly revised network is designed to improve

connectivity for all pupils. To view further details, please visit **godolphin.vectare.co.uk**.

For September 2020, all routes will operate along the same path in both the morning and afternoon. We will also continue to offer a late bus service to the East of the School running along the same route as the Winchester Express. Please view the timetables overleaf for further information.

Timetables

Andover

Zone	Stop	AM	PM
С	Andover Garden Centre	07:30	18:02
С	Middle Wallop, The George Inn	07:38	17:53
В	Broughton, Rectory Lane	07:46	17:45
-	Godolphin	08:15	17:20

Fordingbridge

Zone	Stop	AM	PM
В	Fordingbridge, Car Park	07:40	17:45
В	Breamore, Village Hall	07:45	17:40
В	Downton, The Bull	07:50	17:35
В	Charlton All Saints, The Stag	07:53	17:32
A	Downton Rd, BP Garage	08:03	17:26
-	Godolphin	08:15	17:20

Shaftesbury

Zone	Stop	AM	PM
С	Shaftesbury, Tesco	07:10	18:15
С	Shaftesbury, Pix Mead Gardens	07:14	18:13
С	Ludwell, Birdbush	07:15	18:10
С	Chicksgrove Turn	07:28	17:57
В	Broad Chalke, Queen's Head Pub	07:40	17:45
В	Stratford Tony, Manor Farm	07:46	17:40
В	Coombe Bissett, Drove Lane / Stratford Tony Road	07:50	17:35
А	Old Blandford Road, Harnwood Road	08:01	17:32
А	East Harnham, Harnham Road	08:03	17:30
-	Godolphin	08:10	17:20

We are aware of increased interest in the Shaftesbury area, so we will be reviewing the Shaftesbury route during the first few weeks of term. Changes may be made depending on the requirements of pupils. For more information on this service, or to request a stop if there is not currently one to suit your needs, please contact **godolphin@vectare.co.uk**.

Twyford

Zone	Stop	AM	PM
D	Twyford, Churchfields	07:10	18:15
С	Romsey Bus Station (Stop A)	07:35	17:53
С	Shootash Crossroads	07:42	17:48
С	Sherfield English, Graemar Cottages (Sherfield Sports Field)	07:47	17:43
В	Whiteparish, All Saints' Church	07:52	17:38
А	Alderbury, Light's Lane	08:00	17:30
-	Godolphin	08:15	17:20

Timetables

Timetables

Winchester Express

Zone	Stop	AM	PM	PM (late)
D	Winchester, Tesco Extra	07:05	18:15	19:07
D	Winchester, Worthy Lane Coach Park	07:20	18:05	18:57
D	Winchester, Bereweeke Road	07:25	18:00	18:51
С	Stockbridge, Saint Peter's Church	07:45	17:45	18:38
-	Godolphin	08:15	17:20	18:15

The Winchester route will offer two departure times in the evening; the regular service at 17:20 and the late bus at 18:15. Bookings for the late service can be made online and, subject to availability. This can be used by any student, whether they would normally use the earlier service or not.

Go to godolphin.vectare.co.uk to locate your nearest bus stop and book ad hoc or regular travel







Fares





- This agreement is made between all School bus passengers, their parents and Godolphin in order to provide safe, comfortable and civilised journeys for all passengers.
 No pupil is permitted to travel on the School bus service if not pre-booked for that bus. Other arrangements for journeys to and from School must be made by them or their parents.
- Arrangements for pupils' journeys to and from School are the responsibility of their parents. To assist with discharging this responsibility, Godolphin provides a School bus service.
 Pupils must travel to and from Godolphin in full School uniform or a full School PE kit (except on approved non-uniform days).
- 3. Transport on the School bus service must be arranged in advance but is billed via the termly fee bill in arrears.
 4. Bookings on the School bus service are non-refundable in due to fee the scheduled time of arrival to collect a passenger.
- Bookings on the School bus service are non-refundable in the event of a pupil failing to travel. In order to qualify for the 4-9 or 10 trips per week pricing, a booking must be made for the whole academic term. The days of the week must also be consistent from week to week.
 Bookings on the School bus service are non-refundable to collect a passenger.
 Good conduct is required at all times. Bullying, shouting, use of foul language, dropping litter, playing music, or any other misbehaviour is strictly forbidden.
- Bookings are to be made online via godolphin.vectare.
 Except when embarking or disembarking, all passengers must remain seated with their seatbelts fastened correctly.
- 6. Each pupil for whom an online form has been submitted will be added to a bus list detailing the service they travel on, their bus stop and what travel has been paid for. Their name will appear on a list which will be checked by the driver.
- 7. It will be the parents' responsibility to inform the School via the 'Contact Us' form on the website if they no longer wish to use the School bus service. One full term's notice must be given by a parent prior to the removal of a pupil from the School Bus Service (apart from an ad-hoc journey).
 7. It will be the parents' responsibility to inform the School different seat.
 15. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School bus service.
- 8. If you wish to use the School bus service on an ad hoc basis, or to vary the details of their bus travel as a one-off, you should book travel via the website prior to travel. A charge is levied for individual trips depending on location.
 16. Godolphin aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time.

Terms & Conditions

14. Whilst on a School bus, all passengers must accept without question the authority of a transport company official or Godolphin member or staff who may ask them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.



Godolphin Milford Hill, Salisbury Wiltshire SP1 2RA

Tel 01722 430500

www.godolphin.org

08/2020

Although correct at time of going to press, the information in this booklet may be superseded as part of our commitment to continuing improvement.

Registered Charity Number CR 309488

Produced by Vectare for Godolphin © Vectare 2020

Timetable, route and fare information is correct as of August 2020. This guide is produced for information only. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this School Transport and Travel Guide. Please note that School bus routes are subject to change.